

Limited Warranty

Your vest is made up of two elements: (1) the protective panels, containing the ballistic and/or stabresistant panels in a permanent protective cover and (2) a removable outer carrier. This vest is warranted to be free of defects in material and workmanship for the applicable warranty period, subject to the limitations listed below.

The warranty period for the carrier is 18 months from the date of purchase. The warranty period for the protective panels is 5 years from the date of purchase.

Carrier warranty excludes open seams or broken stitches that occur after delivery. Our warranties extend to the original user or purchaser only. This warranty is voided if the maintenance or care as stated on the protective panels label and enclosed instructions have not been followed or if the product has been altered in any manner by anyone other than Survival Armor. Since a coordinated protective panel and carrier are essential for proper protection, use of a carrier outer shell not produced or approved by Survival armor nullifies the warranty. To qualify for warranty coverage, you must (a) complete and mail the attached warranty card within 30 days of receipt of your vest, (b) if a warranty issue then return the entire vest to the Survival Armor in Ft. Myers at: 12621 Corporate Lakes Drive, Unit #8, Fort Myers, FL 33913 Attn: Returns, within the applicable warranty period, and (c) include the vest with carriers with the reasons for returning in writing.

If a warranty claim is made and Survival Armor determines that it is a valid warranty claim, then in its discretion Survival Armor will repair or replace the defective component. This limited warranty does not cover any claim or warranty made by a reseller or anyone else beyond the provisions of the warranty. This warranty is in lieu of all other warranties, express or implied, including without limitation any warranties of merchantability or fitness for a particular purpose, which are expressly disclaimed.

The buyer agrees that its sole and exclusive remedy against Survival Armor will be limited to the repair or replacement of defective parts, provided that the buyer complies with all instructions and directions regarding the vest or its components. No partial or full refund to the purchase price will be provided. This exclusive remedy will not be deemed to have failed of its essential purpose so long as Survival Armor is willing to repair or replace a defective part in any manner that allows the product to be worn and meet the performance criteria for the balance of the warranty period. Survival Armor will not be liable to buyer and disclaims any liability for any incidental, consequential or special damages to the maximum extent permitted by any applicable state law warnings.

Each protective panel label lists the applicable standard to which it was certified. The protective panels were designed to stop the specific threats used in the protocol for this certification. The protective panel only offers protection on the areas it covers, and cannot cover areas it does not cover. The outer carrier offers no ballistic protection. Protective panels only protect when properly inserted into the carrier with the strike face out and the body side against the body. Always insert the protective panels as described in the materials enclosed with your body armor. Proper care of the protective panels and carrier is essential to maintaining the comfort and performance of the vest. Always follow the instructions for care and maintenance that came with the vest.

Survival Armor disclaims liability for consequential damages for breach of any express or implied warranty, including any implied warranty or merchantability and fitness for particular purpose. The laws of your state may impose different requirements.